

Calgary, Alberta, Canada

March 17, 2020

Encom Operations Continue Amidst Coronavirus Uncertainty

To Our Valued Distribution Partners and Customers,

Challenging times like these remind us of the value of life and health, and to be grateful for our families, our relationships and our network. We at Encom want to reach out and thank you again for your business and partnering with us in maintaining a sense of hope and optimism for the days ahead. We hope that all of you are keeping safe, and putting the health of yourselves, your family, and your coworkers at the highest level of priority.

We also want to keep the lines of communication open to reassure you and keep you informed of the measures we have in place, to ensure we can still provide timely solutions for our partners despite the growing number of restrictions in place globally.

- All our staff are equipped with technology to work remotely, allowing the same high level of response and communications efficiency. Rest assured that we are available by phone and email. We are ready and willing to help solve your wireless data communications challenges.
- Production staff are still on-site and continue to fulfill all orders and service requests.
- Encom has been in compliance with all health recommendations from government and health agencies by following social distancing guidelines and increased handwashing and frequent sanitizing of our facility.

In every dire situation, there is always an opportunity to be found. This viral outbreak allows us the opportunity to offer webinars and virtual training sessions to anyone who may be interested. If you would like a screenshare session to familiarize your staff with Stratos, or would like us to take you through our product lines, or even just to have a general and casual Q&A session, please contact Travis Hume, our Director of Sales (email: humet@encomwireless.com / direct 403-701-7577) or Brendan Mulrooney, our Traffic Channel Manager (brendanm@encomwireless.com / 403-606-3533), so we can book an online training session with you or your staff.

We at Encom encourage you to stay healthy and take every precaution as we ride out these turbulent times. For any opportunities or projects you are working on, please do not hesitate to reach out to us. We are available and ready to assist you in any way!

ENCOM is a leading provider of reliable wireless data solutions to a broad range of municipal, industrial and commercial customers across North America. Our innovative and practical solutions enable our customers to CONNECT, VISUALIZE and MONITOR everything with advanced applications that enhance operational efficiency and reduce costs.

Contact Us

For more information, please contact your local Encom distributor.

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